

SUPPLEMENTAL INSTALLATION MANUAL

To be used with the THIRTY8 Built-In Installation & Operation Manual

FACTORY INSTALLED OPTION, FOR USE WITH MODELS: BI-38N-C, BI-38P-C, BI-38N-T, BI-38P-T

⚠ WARNING

FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

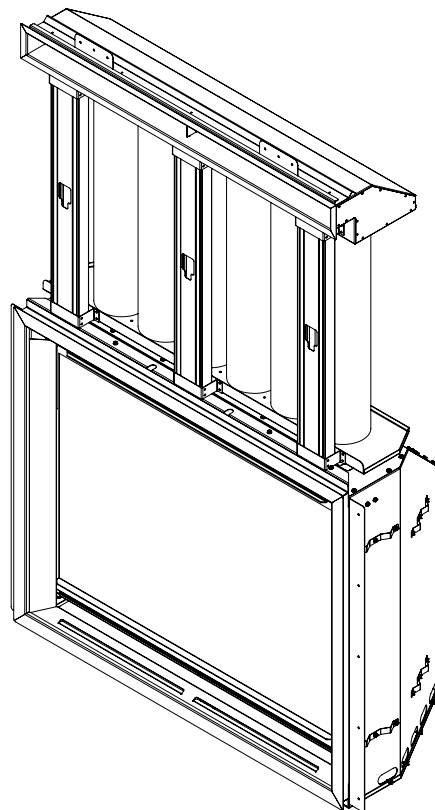
DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARD OF HIGH SURFACE TEMPERATURE AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.

YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM WITH THE APPLIANCE.

DO NOT PLACE CLOTHING OR OTHER FLAMMABLE MATERIAL ON OR NEAR THE APPLIANCE.

WARNING Improper installation, adjustment, services or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information, consult a qualified installer, service agency or the gas supplier.



Ce manuel est disponible en Francais sur demande.

This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

WARNING

DO NOT cover or place objects in front of the cool wall plenum outlet. **DISCHARGE TEMPERATURES ARE HOT!** Locate outlet plenum out of reach and away from high traffic areas.

WARNING

Dust or particles caught in the cool zone airflow may cause staining or streaking on light colored ceilings or walls when exiting the plenum outlet. Keeping as large a distance as possible between the outlet the outlet and the ceiling will mitigate this issue.

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Congratulations on your purchase of a SÓLAS!

We welcome you to the SÓLAS family of gas fireplaces. Each of our products are skillfully designed and expertly manufactured in the USA. We take great pride in every fireplace we make. Each product is fully tested throughout the production process to ensure your safety and warmth throughout the years.

Sincerely,
The SÓLAS Team

WE STRONGLY SUGGEST THAT YOU READ THIS MANUAL THOROUGHLY BEFORE BEGINNING THE INSTALLATION OF THIS DIRECT VENT GAS FIREPLACE. ALTHOUGH THE BASIC REQUIREMENTS FOR THE INSTALLATION OF ALL DIRECT VENT GAS FIREPLACES ARE SIMILAR, EACH SPECIFIC PRODUCT HAS ITS OWN UNIQUE SET-UP AND INSTALLATION REQUIREMENTS THAT MUST BE FOLLOWED EXACTLY. PLAN YOUR INSTALLATION IN ADVANCE BY CAREFULLY REVIEWING ALL THE INFORMATION CONTAINED IN THIS MANUAL.

Note: This manual is a supplement to the SÓLAS THIRTY8 Built-In Installation & Operation Manual. This manual only contains information regarding the Cool Zone Technology. Refer to the product manual for all other aspects of the installation and operation of your SÓLAS Fireplace.

The information contained in this manual is believed to be correct at the time of printing. SÓLAS LLC reserves the right to change or modify any information or specifications without notice. SÓLAS LLC grants no warranty, implied or stated, for the installation or maintenance of your appliance, and assumes no responsibility for any consequential damage(s).

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Félicitations pour votre achat d'un SÓLAS !

Nous vous souhaitons la bienvenue dans la famille des foyers au gaz SÓLAS. Chacun de nos produits est habilement conçu et fabriqué de manière experte aux États-Unis.

Nous sommes très fiers de chaque foyer que nous fabriquons. Chaque produit est entièrement testé tout au long du processus de production pour garantir votre sécurité et votre chaleur au fil des ans.

Sincèrement,

SÓLAS

AVERTISSEMENT: Assurez vous de bien suivre les instructions données dans cette notice pour réduire au minimum le risque d'incendie ou d'explosion ou pour éviter tout dommage matériel, toute blessure ou la mort.

Ne pas entreposer ni utiliser d'essence ni d'autres vapeurs ou liquides inflammables dans le voisinage de cet appareil ou de tout autre appareil.

— QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ:

- Ne pas tenter d'allumer d'appareil.
- Ne touchez à aucun interrupteur. Ne pas vous servir des téléphones se trouvant dans le bâtiment où vous trouvez.
- Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur.
- Si vous ne pouvez rejoindre le fournisseur de gaz, appelez le service des incendies.

— L'installation et l'entretien doivent être assurés par un installateur ou un service d'entretien qualifié ou par le fournisseur de gaz.

Cet appareil peut être installé dans une maison préfabriquée (mobile) déjà installée à demeure si les règlements locaux le permettent.

Cet appareil doit être utilisé uniquement avec les types de gaz indiqués sur la plaque signalétique. Cet appareil ne peut être converti à d'autres gaz, sauf si une trousse de conversion est utilisée.

Ne pas utiliser cet appareil s'il a été plongé, même partiellement, dans l'eau. Appeler un technicien qualifié pour inspecter l'appareil et remplacer toute partie du système de commande et toute commande qui a été plongée dans l'eau.

ATTENTION: Au moment de l'entretien des commandes, étiquetez tous les fils avant de les débrancher. Des erreurs de câblage peuvent entraîner un fonctionnement inadéquat et dangereux.

S'assurer que l'appareil fonctionne adéquatement une fois l'entretien terminé.

AVERTISSEMENT: Ne pas utiliser l'appareil si la panneau frontal en verre n'est pas en place, est craqué ou brisé. Confiez le remplacement du panneau à un technicien agréé.

**INSTALLATEUR: LAISSEZ CE MANUEL AVEC L'APPAREIL.
CONSUMMATEUR: CONSERVEZ CE MANUEL AUX FINS DE CONSULTATION ULTÉRIEURE.**

IMPORTANT SAFETY INFORMATION

The installation must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1.

A manufactured home (USA only) or mobile home OEM installation must conform with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280 or when such a standard is not applicable, the Standard for Manufactured Home Installations, ANSI/BCSBCS A225.1, or Standard for Gas Equipped Recreational Vehicles and Mobile Housing, CSA Z240.4.

The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of ½ psi (3.5 kPa).

The appliance must be isolated from the gas supply piping system by closing its equipment shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than ½ psi (3.5 kPa).

The installation must provide for adequate ventilation air to the appliance.

This gas appliance must not be connected to a chimney flue serving a separate solid-fuel burning appliance.

The appliance, when installed, must be electrically grounded in accordance with local codes, or, in the absence of local codes, with the National Electrical Code ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22. 1.

The appliance area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.

The flow of combustion and ventilation air must not be obstructed. Adequate accessibility clearances must be maintained for servicing and proper operation of this appliance.

Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at-risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at-risk individuals out of the room and away from hot surfaces.

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.

Clothing or other flammable material should not be placed on or near the appliance.

Any screen or guard removed for servicing an appliance must be replaced prior to operating the appliance.

IMPORTANT SAFETY INFORMATION

Installation and repair should be done by a qualified service technician. The appliance should be inspected before use and at least annually by a professional service technician. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that the control compartments, burners and circulating air passageways of the appliance be kept clean.

WARNING: Do not operate the appliance with the glass door assembly removed, or if the glass is cracked or broken. Replacement of the glass should be done by a qualified service technician.

WARNING: Use only glass assembly, P/N 38-510 which includes the glass panel, frame and gasket. Do not use substitute materials. Do not strike or slam the glass front. Do not use abrasive cleaners. Do not clean when hot.

**CAUTION:
DO NOT OPERATE WITH BROKEN GLASS**

CERTIFICATION

- This appliance has been certified by PFS TECO to ANSI Z21.88-2016/CSA 2.33-2016 Vented Gas Fireplace Heaters and CAN/CGA-2.17-2017, Gas-Fired Appliances for Use At High Altitudes.
- This SÓLAS Gas Fireplace is approved for installation at elevations up to 2000 feet in the U.S. and 1370 meters (4500 feet) in Canada without change. If your installation is at an elevation greater than these, consult with the local authority having jurisdiction for gas product installations to determine their specific requirements for high altitude installations.
- These appliances are approved for installation in the Commonwealth of Massachusetts by the Board of State Examiners of Plumbers and Gas Fitters.

For further information regarding the product listing and certification, refer to the appliance installation manual supplied with your fireplace.

COMPONENT DESCRIPTIONS

COOL ZONE KIT CONTENTS

FIREPLACE MODEL #	KIT PART #	ITEM DESCRIPTION	ITEM PART #	ITEM QTY PER KIT	
THIRTY8	CZK-38	THIRTY8 COLLECTOR BASE	12796	1	
		THIRTY8 COLLECTOR ASSEMBLY	12805	1	
THIRTY8 PLENUM		12807	1		
COOL ZONE 5" HOSE CLAMP		12666	1		
BI-38N-C		THIRTY8 VIEWING AREA TRIM KIT** (with Screen) Blk	13209-01	12	
BI-38P-C		THIRTY8 VIEWING AREA TRIM KIT** (with Screen) SS	13209-06	12	
BI-38N-T		THIRTY8 PLENUM OUTLET TRIM – Black	13055-01	1	
BI-38N-T		FLX-5-50	THIRTY8 PLENUM OUTLET TRIM – White	13055-08	1
			COOL ZONE 5" FLEX PIPE* (50ft) (Optional)	FLX-5-50	1

***50FT OF 5" DIAMETER, 2-PLY THICK, 3003 ALUMINUM FLEX LINER (0.34LBS/FT) IS REQUIRED FOR THE COOL-ZONE INSTALLATION, YOU MAY CHOOSE TO ORDER FLX-5-50 DIRECT FROM SÓLAS OR SOURCE A COMPARABLE ALTERNATIVE OF THE SAME SPECIFICATIONS.**

****THE THIRTY8 VIEWING AREA TRIM KIT IS INSTALLED ON YOUR THIRTY8 FIREPLACE AT THE FACTORY**

SÓLAS

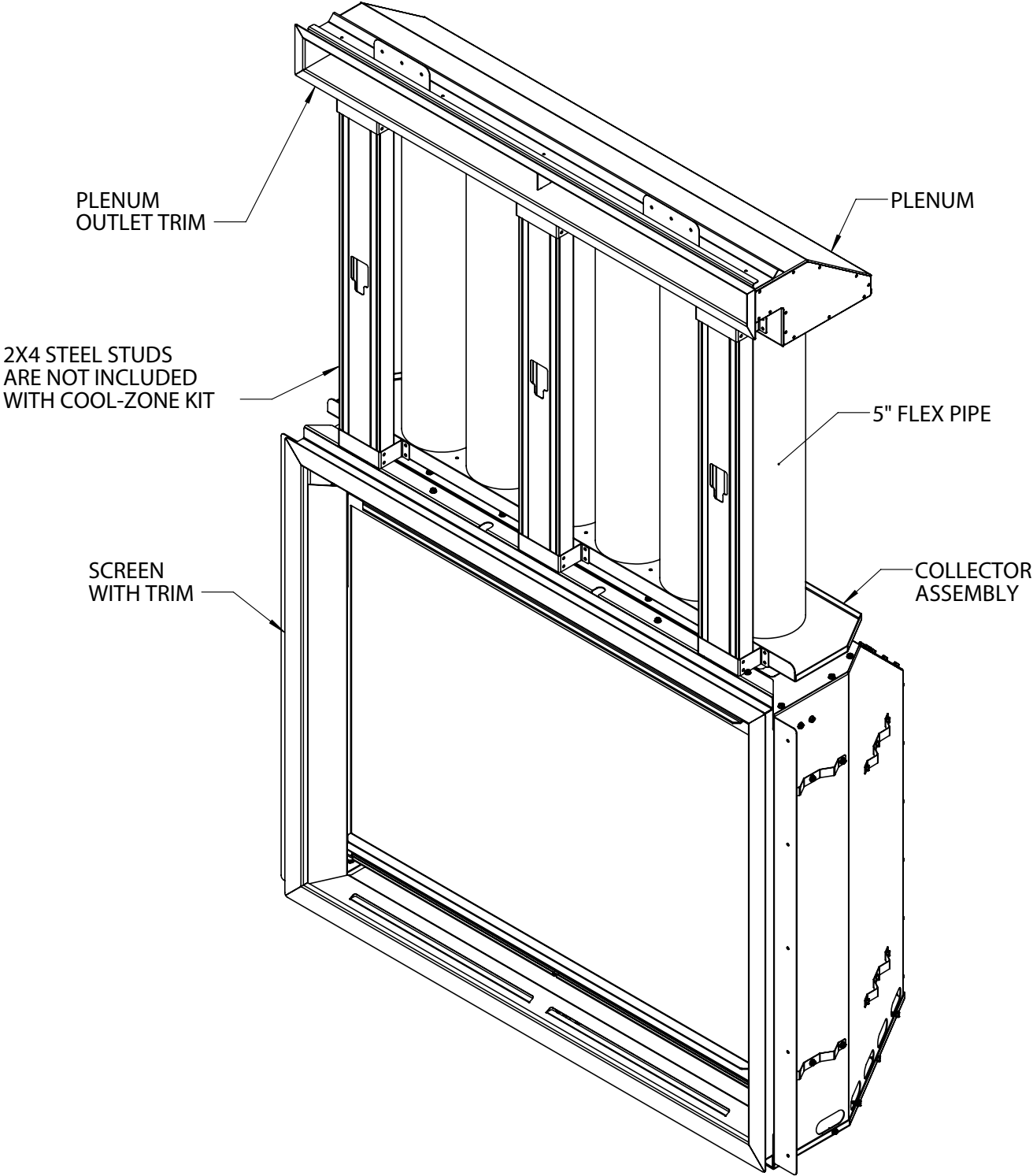
For Replacement Parts and Customer Service,
contact your SÓLAS Dealer or;

SÓLAS, LLC

452 Sunapee Street, Newport, NH 03773

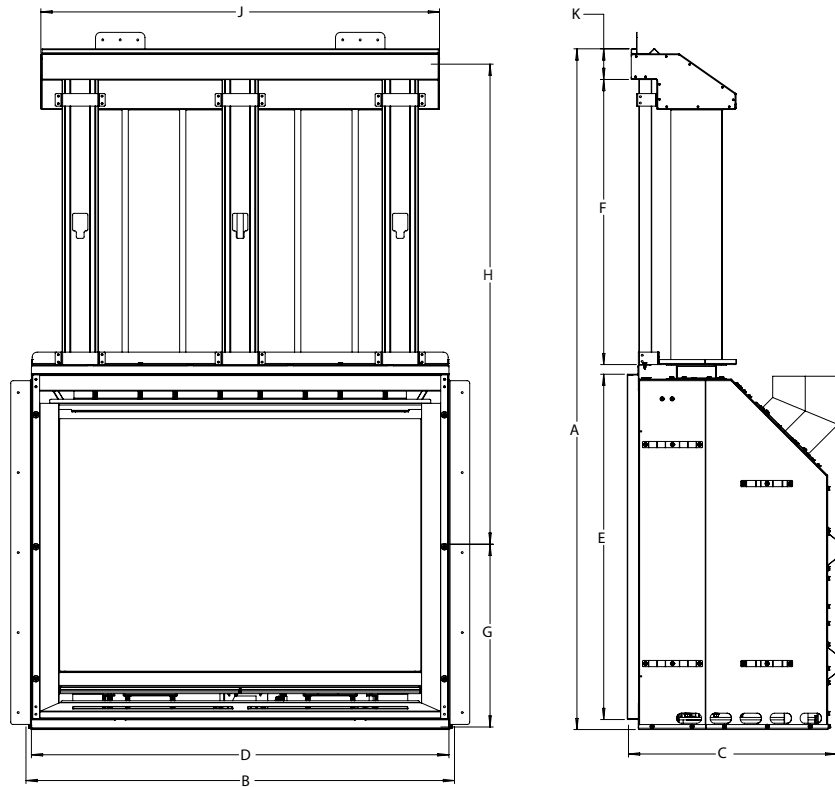
P (603) 298-5169 sales@solasfires.com

COMPONENT DESCRIPTIONS



SPECIFICATIONS

NOTE: THE FOLLOWING CLEARANCES AND DIMENSIONS ARE FOR COOL-ZONE INSTALLATIONS ONLY, FOR NON-COOL-ZONE INSTALLATIONS REFER TO THE THIRTY8 INSTALLATION MANUAL.

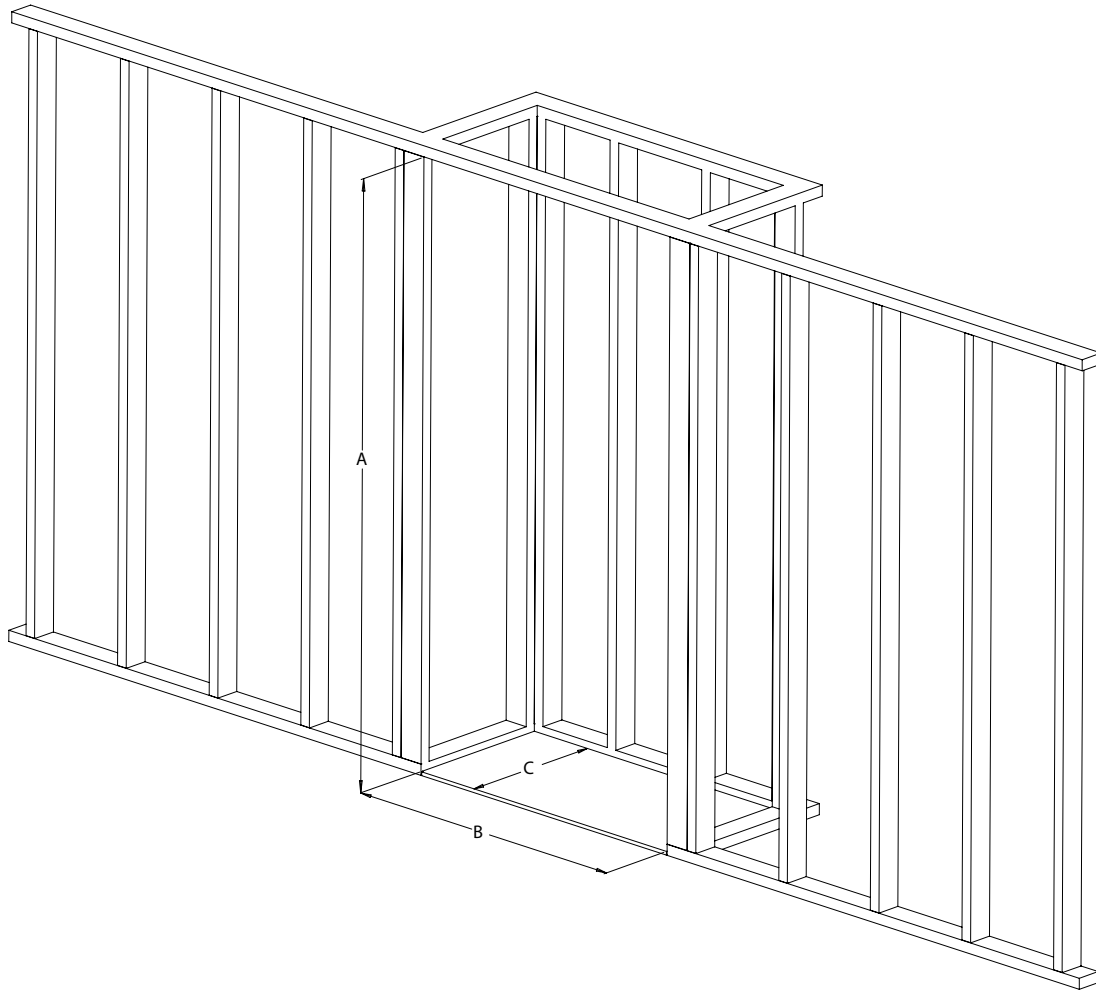


COOL ZONE KIT DIMENSIONS

DIMENSION	DIMENSION DESCRIPTION	THIRTY8
A (MIN)	MINIMUM FIREPLACE CAVITY HEIGHT	67.64" (1,718mm)
A (MAX)	MAXIMUM FIREPLACE CAVITY HEIGHT	133.64" (3,394mm)
B	FIREPLACE CAVITY WIDTH	43.00" (1,092mm)
C	FIREPLACE CAVITY DEPTH	21.00" (533mm)
D	VIEWING AREA WIDTH	41.75" (1,060mm)
E	VIEWING AREA HEIGHT	34.54" (877mm)
F (MIN)	MINIMUM STEEL STUD LENGTH	29.00" (737mm)
F (MAX)	MAXIMUM STEEL STUD LENGTH	95.00" (2,413mm)
G	FLOOR TO CENTERLINE VIEWING AREA	18.30" (465mm)
H (MIN)	MINIMUM CENTERLINE OF VIEWING AREA TO CENTERLINE OF PLENUM OUTLET	47.55" (1,208mm)
H (MAX)	MAXIMUM CENTERLINE OF VIEWING AREA TO CENTERLINE OF PLENUM OUTLET	113.55" (2,884mm)
J	COOL ZONE PLENUM OUTLET WIDTH	39.87" (1,013mm)
K	COOL ZONE PLENUM OUTLET HEIGHT	3.10" (79mm)

CLEARANCE TO COMBUSTIBLES

NOTE: THE FOLLOWING CLEARANCES AND DIMENSIONS ARE FOR COOL-ZONE INSTALLATIONS ONLY, FOR NON-COOL-ZONE INSTALLATIONS REFER TO THE THIRTY8 INSTALLATION MANUAL.



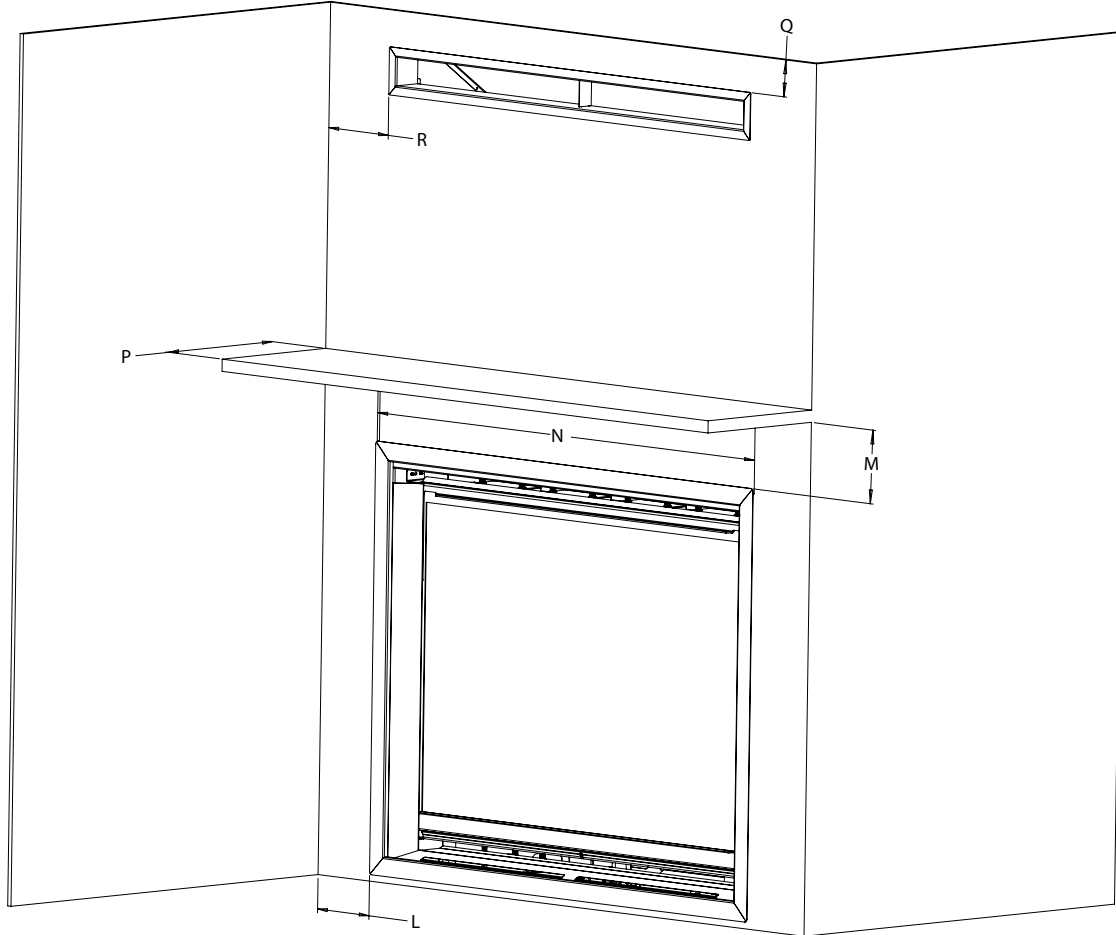
COOL ZONE COMBUSTIBLE STUD DIMENSIONS

Dimension	Dimension Description	THIRTY8
A (MIN)	MINIMUM FIREPLACE CAVITY HEIGHT	67.64" (1,718mm)
A (MAX)	MAXIMUM FIREPLACE CAVITY HEIGHT	133.64" (3,394mm)
B	FIREPLACE CAVITY WIDTH	43.00" (1,092mm)
C	FIREPLACE CAVITY DEPTH	21.00" (533mm)

- 1.50" (38mm) clearance to combustibles is required around the outer diameter of the flue pipe.
- 1.50" (38mm) clearance to combustibles is required around the COOL-ZONE flex pipes.
- This framing guide is just an example of the many ways in which a SÓLAS Fireplace can be installed. You may need to customize this framing design to allow for features such as doors, windows, structural frame members or local code requirements.

CLEARANCE TO COMBUSTIBLES

NOTE: THE FOLLOWING CLEARANCES AND DIMENSIONS ARE FOR COOL-ZONE INSTALLATIONS ONLY, FOR NON-COOL-ZONE INSTALLATIONS REFER TO THE THIRTY8 INSTALLATION MANUAL.



MANTEL, SIDE WALL, AND CEILING DIMENSIONS

Dimension	Dimension Description	THIRTY8
L	MINIMUM INSIDE CORNER CLEARANCE	6.00" (152mm)
M	NON-COMBUSTIBLE ZONE IMMEDIATELY ABOVE VIEWING AREA, MINIMUM CLEARANCE TO COMBUSTIBLE MANTEL	6.00" (152mm)
N	NON-COMBUSTIBLE ZONE WIDTH ABOVE VIEWING AREA	43.00" (1,092mm)
P	MAXIMUM MANTEL DEPTH	12.00" (305mm)
Q	MINIMUM INSIDE CLEARANCE FROM PLENUM TO CEILING	3.00" (76mm)
R	MINIMUM INSIDE CORNER CLEARANCE AT PLENUM	6.00" (152mm)

WARNING: Follow these instructions carefully to ensure safe installation. Failure to follow instructions exactly can create a fire hazard.

- The first 6.00" (152mm) (see Dimension "M" in the above image) immediately above the viewing area must be finished with non-combustible materials.
- If the viewing area is less than 4.00" above the floor, a non-combustible hearth must be installed, see the THIRTY8 installation manual for details.

INSTALLATION INFORMATION

WARNING

Read all instructions completely and thoroughly before attempting installation. Failure to do so could result in serious injury, property damage, or loss of life. Operation of improperly installed or maintained venting system could result in serious injury, property damage, or loss of life.

NOTE: All electrical wiring, gas plumbing, or vent installation required by the appliance must be done prior to final finishing. The unit shall be test burned on high for at least 30 minutes prior to final finishing to confirm proper operation. Failure to test the appliance before final finishing may result in significant and costly reconstruction.

INSTALLATION PRECAUTIONS:

Consult local building codes before beginning the installation. The installer must make sure to select the proper vent system for installation. Before installing the vent system, the installer must read this fireplace manual and vent system instructions. Only a qualified, licensed, installer/service technician shall install the THIRTY8 Fireplace and Cool Zone. The installer must follow the following safety rules:

- Wear gloves and safety glasses for protection.
- Use extreme caution when using ladders or when on rooftops.
- Be aware of electrical wiring locations in walls and ceilings.

The following actions will void the warranty on your fireplace:

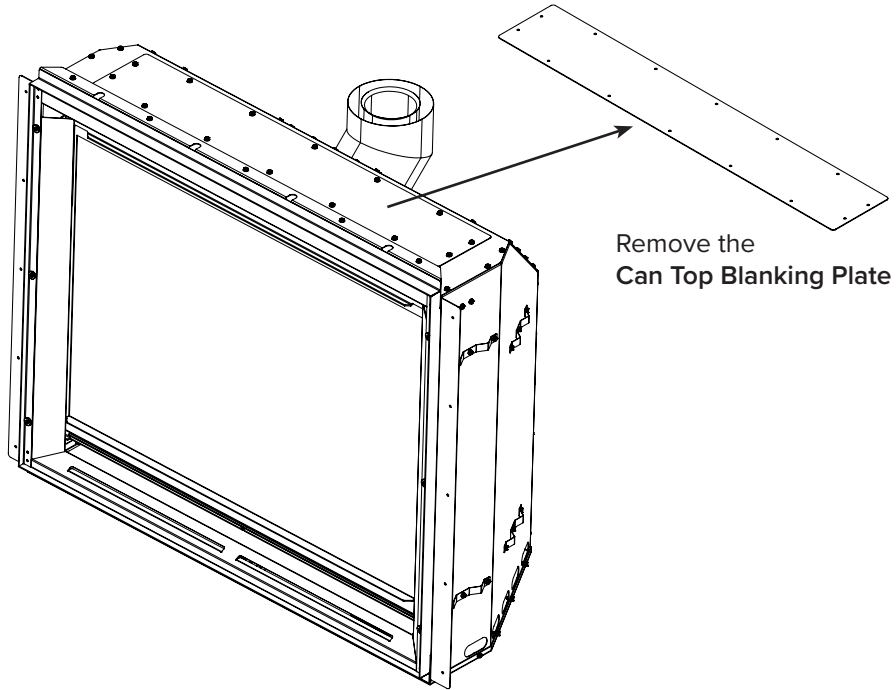
- Installation of any damaged venting component.
- Unauthorized modification of the venting system.
- Installation of any component part not manufactured or approved by SÓLAS Contemporary Fires.
- Installation other than permitted by these supplemental instructions, or the THIRTY8 Installation & Operation Manual.

NOTICE: Failure to follow these instructions will void the warranty.

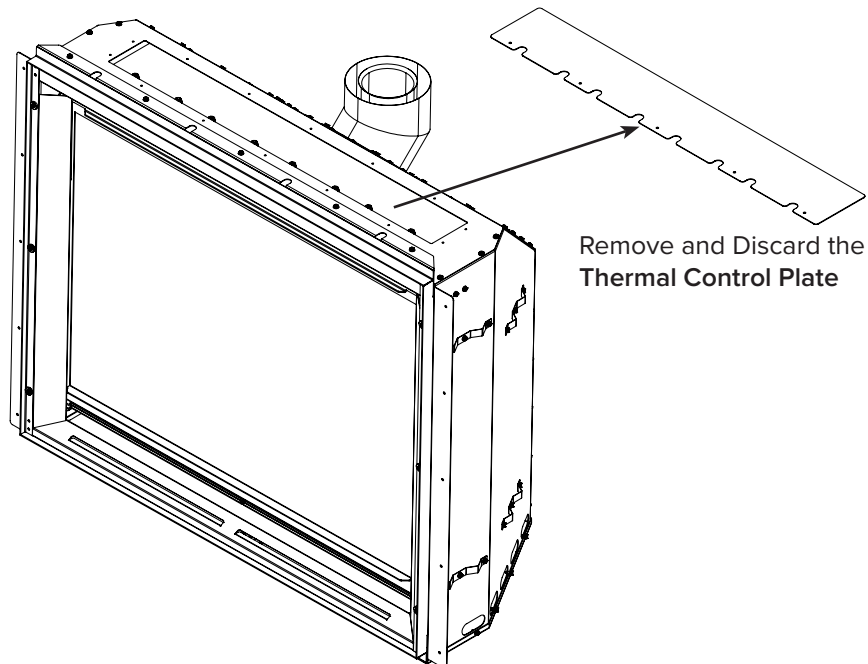
INSTALLATION

INSTALLATION

1. Move the fireplace into its final position, the surface the fireplace immediately rests on must be constructed of non-combustible material with an R factor of at least .37, with a minimum thickness of ½" (13mm). Remove the "Can Top Blanking Plate" by removing the 14x #10 sheet metal screws using a 5/16" nut driver. You will need these #10 sheet metal screws in step #4.

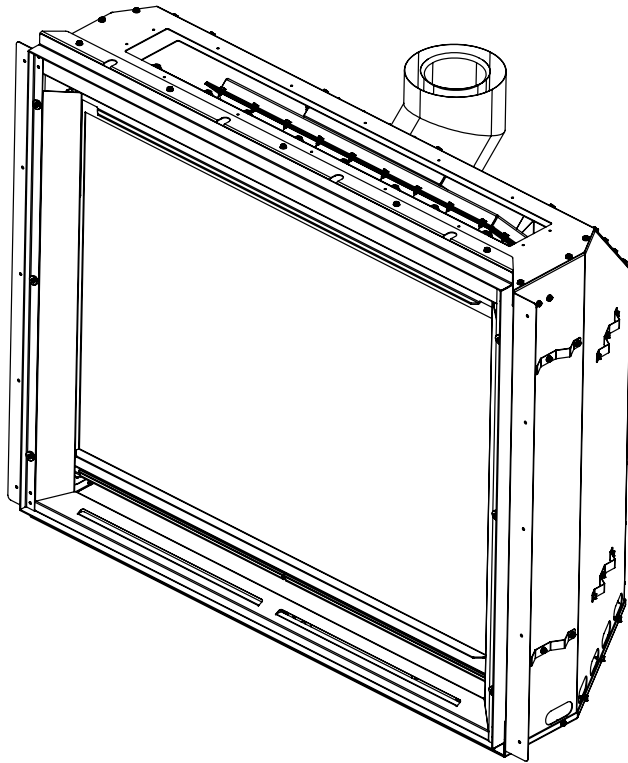


2. Remove the "Thermal Control Plate" by removing the 5x #10 sheet metal screws using a 5/16" nut driver. This component will not be used with the Cool Zone.

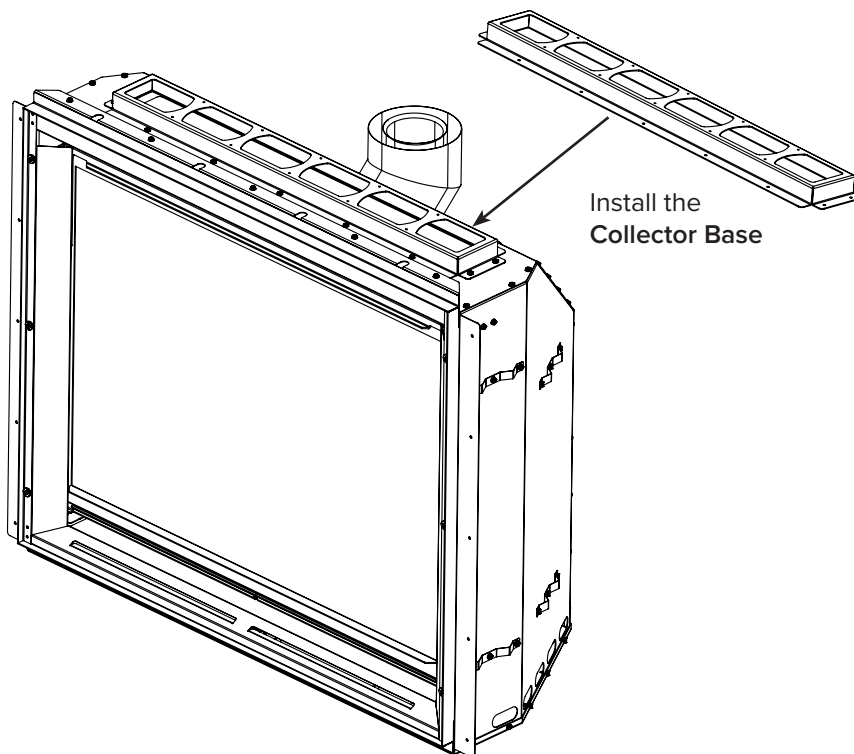


INSTALLATION

3. The top of the firebox, including relief doors should now be visible.

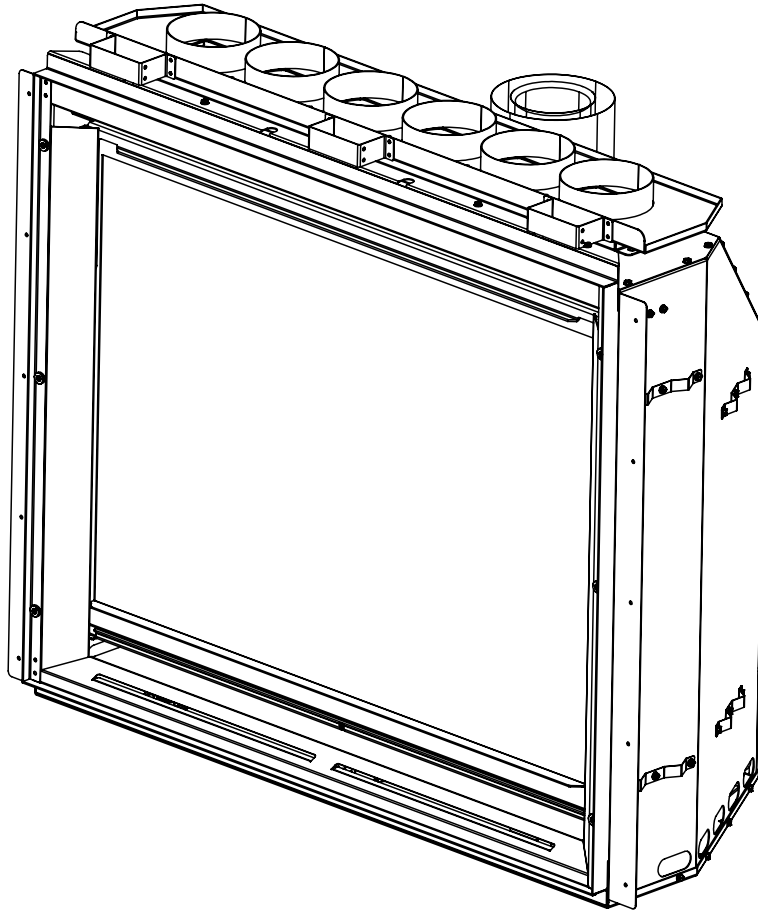


4. Install the “Collector Base” securing with 14x #10 sheet metal screws removed during step #1 using a $\frac{5}{16}$ ” nut driver.



INSTALLATION

5. Place the “Collector Plate Assembly” on top of the “Collector Base” installed in step #4, align the 10x predrilled sheet metal screw holes. Secure the “Collector Plate Assembly” with 10x #10 sheet metal screws using a $\frac{5}{16}$ ” nut driver.



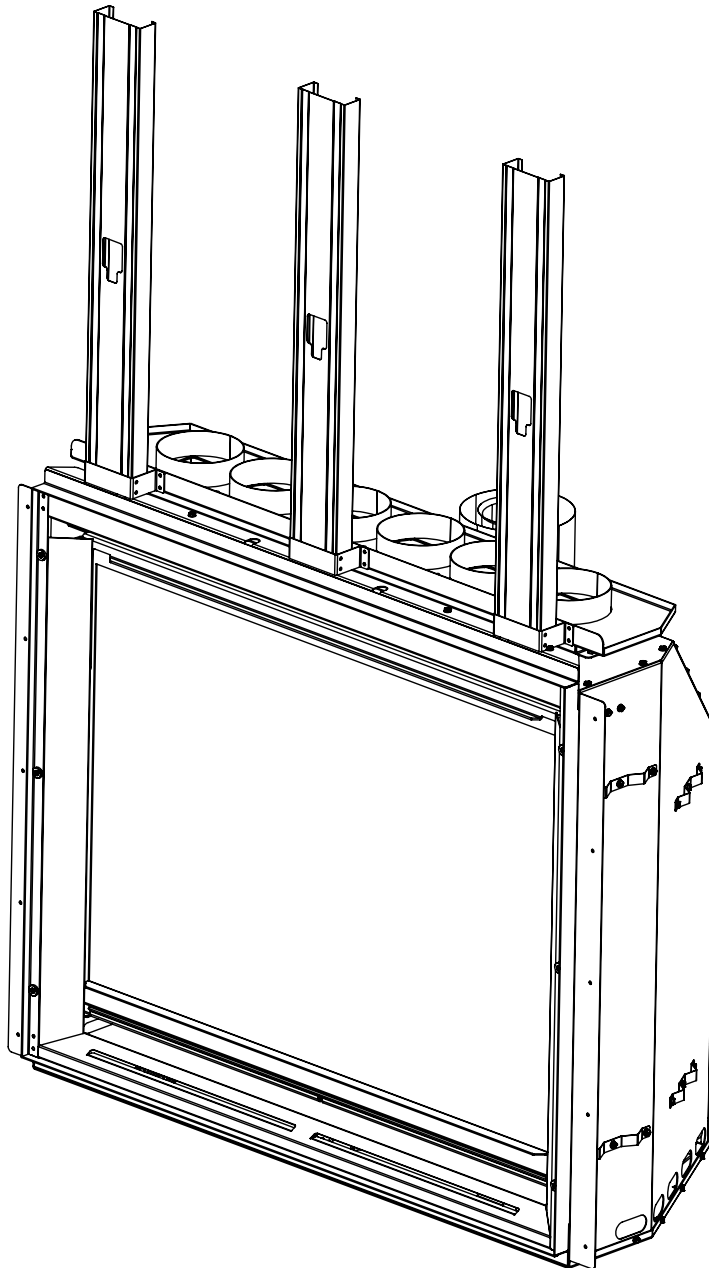
INSTALLATION

6. The (3x) 2x4 steel studs (not included) will be installed next. The stud length, dimensions “F” on page #8 can be calculated using either of the following equations:

$$\text{English (inches): } F = A - 39.58$$

$$\text{Metric (millimeters): } F = A - 1005$$

**Refer to page 8 for dimensions “A” and “F” referenced in the above equations.*



7. Once the studs have been cut to length, insert the studs fully in the collector stud brackets as shown above, secure with (4) #10 self-drilling sheet metal screws per stud.

INSTALLATION

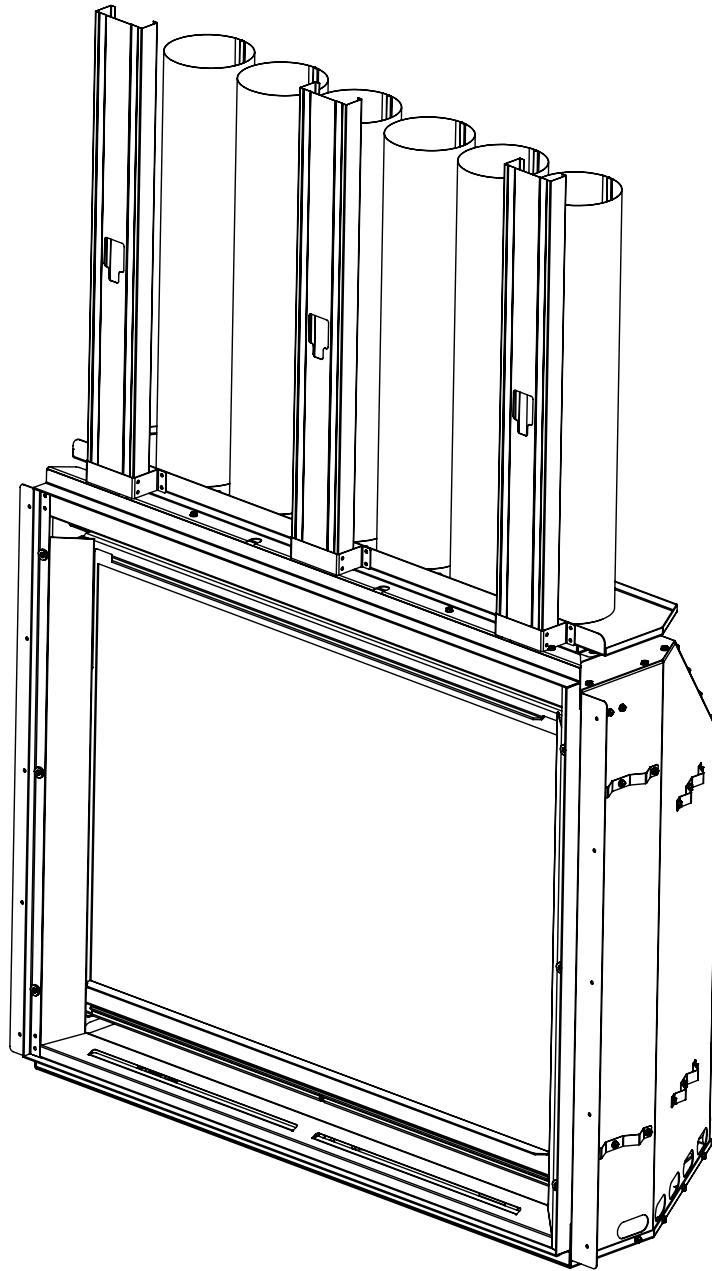
8. The 5" diameter flex duct will now be installed. The duct length can be calculated using either of the following equations:

Duct Length Equation:

English (inches): Duct Length = $F - 3.06$

Metric (millimeters): Duct Length = $F - 78$

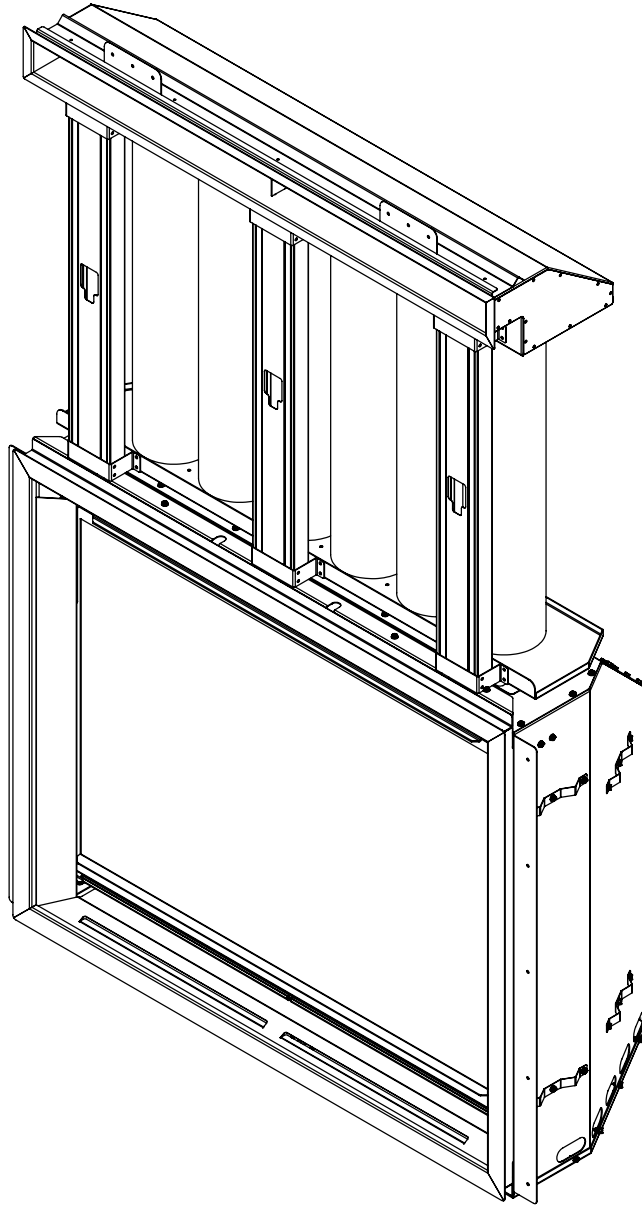
**Refer to step 6 on Page 15 for dimension "F" referenced in the above equations.*



9. Once the duct length has been calculated, stretch the 5" flex and cut to the length calculated in step #8, secure to the collector using 6 of the 5" hose clamps provided..

INSTALLATION

10. Install the plenum as shown below, the studs will be inserted into the plenum stud brackets until they make contact with the plenum. Secure the studs to the plenum stud brackets using the (4) #10 self-drilling sheet metal screws per stud bracket provided.



11. Once the plenum has been installed, connect the ducts to the plenum and secure using the 6 remaining 5" hose clamps provided.

NOTE:

Before continuing to step 12, refer to the THIRTY8 installation manual regarding lighting the unit for the first time. SOLAS advises that all installations should be tested after the unit is installed but before walls are completely enclosed to confirm normal operation.

12. Once the unit has been enclosed within the wall the "Plenum Outlet Trim" will be press fit into the plenum outlet opening. Apply some high temperature RTV/silicone during the installation of the "Plenum Outlet Trim" to insure it is secured in place.

INSTALLATION RECORD

The installer should complete the form below that describes the details of the installation. Having this written record of installation information available will greatly expedite trouble-shooting should any problem arise with your stove. The installer should keep a duplicate of this form for their records.

Date Purchased: _____

Dealer: _____

Date Installed: _____

Installer: _____

Fireplace Model: (circle one) **BI-38N-C** **BI-38P-C** **BI-38N-T** **BI-38P-T**

Serial Number: _____

Fuel: (circle one) **Natural Gas (NG)** **Propane (LP)**

Was the unit converted from one gas to another? (circle one) YES NO

Manifold Pressure (after Installation): High Fire: _____ in. WC

Low Fire: _____ in. WC

Altitude: (feet above sea level) _____

Was the fireplace derated? (circle one) YES NO

If the stove was derated, to what orifice size? _____

Other installation notes: _____

SUPPLEMENTAL THIRTY8 COOL ZONE MANUAL

WARRANTY INFORMATION

THE WARRANTY

SÓLAS, LLC, a division of Progressive Manufacturing, Inc. (“SÓLAS”), Limited Lifetime Warranty warrants your SÓLAS brand gas fireplace (“Product”) to be free from defects in materials and workmanship at the time of manufacture. The Product body and firebox carry the Limited Lifetime Warranty on workmanship defects causing loss of structural integrity. Ceramic glass carries the Limited Lifetime Warranty against thermal breakage only. After installation, if covered components manufactured by SÓLAS are found to be defective in material or workmanship during the Limited Lifetime Warranty period and while the Product remains at the site of the original installation, SÓLAS will, at its option, repair or replace the covered components. If repair or replacement is not commercially practical, SÓLAS will, at its option, refund the purchase price or wholesale price of the SÓLAS product, whichever is applicable. SÓLAS will also pay their prevailing labor rates, as determined in its sole discretion, incurred in repairing or replacing such components during the warranty period. THERE ARE EXCLUSIONS AND LIMITATIONS to this Limited Lifetime Warranty as described herein.

COVERAGE COMMENCEMENT DATE

Warranty coverage begins on the date of installation. The warranty shall commence no later than 24 months following the date of product shipment from SÓLAS, regardless of the installation date.

EXCLUSIONS AND LIMITATIONS

This Limited Lifetime Warranty applies only if the Product is installed in the United States or Canada and only if operated and maintained in accordance with the printed instructions accompanying the Product and in compliance with all applicable installation and building codes and good trade practices.

This warranty is non-transferable and extends to the original owner only. The Product must be purchased through a listed supplier of SÓLAS and proof of purchase must be provided. The Product body and firebox carry the Limited Lifetime Warranty. The following do not carry the Limited Lifetime Warranty, but are warranted as follows:

- **Burner** – Repair or replacement for three years from date of installation.
- **Gas components & electrical components** – Repair or replacement for one year from date of installation.
- **Blowers & remote controls** – Repair or replacement for one year from the date of installation.
- **Porcelain Firebox Liners** – Replacement for one year against cracking or breakage due to thermal stress from date of installation. Excludes surface and hairline cracks and scratches or slight color changes that do not affect the operation or safety of the unit.
- **Gaskets** – Repair or replacement for one year from the date of installation.
- **Surrounds** – Replacement for one year against cracking or breakage due to thermal stress. Excludes surface and hairline cracks and scratches or slight color changes that do not affect the operation or safety of the unit.
- **Labor coverage** – Prevailing SÓLAS rates apply for the warranty period of the component. SÓLAS will not be liable for travel costs for service work.

SÓLAS will not be responsible for: (a) damages caused by normal wear and tear, accident, riot, fire, flood, or acts of God; (b) damages caused by abuse, negligence, misuse, or unauthorized alteration or repair of the Product affecting its stability or performance. The Product must be subjected to normal use. The product is designed to burn either natural or propane gas only. Burning conventional fuels such as wood, coal or any other solid fuel will cause damage to the Product, will produce excessive temperatures and could result in a fire hazard. (c) Damages caused by failing to provide proper maintenance and service in accordance with the instructions provided with the Product; (d) damages, repairs or inefficiency resulting from faulty installation or application of the Product.

Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise is normal and not a defect, and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation above the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty.

This warranty is void if:

- The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
- The unit is subject to submersion in water or prolonged periods of dampness or condensation.
- Any damage to the unit, combustion chamber, heat exchanger or other components due to water or weather damage which is the result of, but not limited to improper chimney/venting installation.

Damage to stainless steel, gold, nickel or porcelain enameled surfaces caused by fingerprints, scratches, melted items, or other external sources left on these surfaces from the use of cleaners is not covered in this warranty.

SÓLAS is not responsible for inadequate fireplace system draft caused by air conditioning and heating systems, mechanical ventilation systems, or general construction conditions which may generate negative pressure in the room in which the appliance is installed. Additionally, SÓLAS assumes no responsibility for drafting conditions caused by venting configurations, adjoining trees or buildings, adverse wind conditions or unusual environmental factors and conditions that affect the operation of the unit.

This Limited Lifetime Warranty covers only parts and labor as provided herein. In no case shall SÓLAS be responsible for materials, components, or construction, which are not manufactured or supplied by SÓLAS or for the labor necessary to install, repair, or remove such materials, components, or construction. Additional utility bills incurred due to any malfunction or defect in equipment are not covered by this warranty. All replacement or repair components will be shipped F.O.B. from the nearest stocking SÓLAS facility.

LIMITATION ON LIABILITY

It is expressly agreed and understood that SÓLAS' sole obligation and the purchaser's exclusive remedy under this warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified herein.

In no event shall SÓLAS be liable for any incidental or consequential damages caused by defects in the Product, whether such damage occurs or is discovered before or after repair or replacement, and whether such damage is caused by SÓLAS' negligence. SÓLAS has not made and does not make any representation or warranty of fitness for a particular use or purpose, and there is no implied condition of fitness for a particular purpose.

SÓLAS makes no expressed warranties except as stated in this Limited Lifetime Warranty. The duration of any implied warranty is limited to the duration of this expressed warranty.

No one is authorized to change this Limited Lifetime Warranty or to create for SÓLAS any other obligation or liability in connection with the Product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The provisions of this Limited Lifetime Warranty are in addition to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

INVESTIGATION OF CLAIMS AGAINST WARRANTY

SÓLAS reserves the right to investigate any and all claims against this Limited Lifetime Warranty and to decide, in its sole discretion, upon the method of settlement.

To receive the benefits and advantages described in this Limited Lifetime Warranty, the appliance must be installed and repaired by a licensed contractor approved by SÓLAS.

Contact SÓLAS at the address provided herein to obtain a listing of approved dealers/distributors. SÓLAS shall in no event be responsible for any warranty work done by a contractor that is not approved without first obtaining SÓLAS' prior written consent.

HOW TO REGISTER A CLAIM AGAINST WARRANTY

In order for any claim under this warranty to be valid, you must contact the SÓLAS dealer/distributor from which you purchased the product. If you cannot locate the dealer/distributor, then you must notify SÓLAS in writing. SÓLAS must be notified of the claimed defect in writing within 90 days of the date of failure. Notices should be directed to the SÓLAS Warranty Department. Visit our website at www.SÓLASfires.com/warranty.

SÓLAS, LLC

P (603) 298-5169

F (603) 298-9246

www.SÓLASfires.com/warranty

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We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists. www.NFICertified.org

RECORD YOUR PRODUCT INFORMATION

Model #: _____ Serial Number: _____

Date Purchased: _____ Date Installed: _____

THANK YOU FOR CHOOSING
SÓLAS

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& BUILT IN THE

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